8:00 | Arrival, Registration and Networking

Breakfast on arrival. Coffee and tea available throughout the day.

8:30 | Introduction

A welcome and introduction to the day, including our latest corporate news.

Mark Hepsworth, CEO

08:45 | Customer Services: An update

Client services are at the forefront of our focus in 2017. We will explain changes made to our support model internally, including the updates being implemented to our Case Management and Customer Portal applications to improve our support levels.

Simon Rayfield, Head of Client Services

09:15 | Product development cycle

We have developed new ways of working and have implemented quality improvements to our product development cycle – from maintenance cycles to innovation cycles.

Igor Piroli, CTO & Martijn Groot, VP Product Management

09:45 | Data requirements for MiFID II

Regulatory initiatives such as MiFID II/MiFIR and PRIIPs significantly increase the requirement for banks and other market participants to provide data to the market, their clients and regulators. Focusing on product data becomes a priority to satisfy these demands. In this presentation, we discuss the regulatory requirements and the lessons learned from recent projects.

Florian Gaisendrees, Manager, D-Fine

10:30 | Coffee break

11:00 | 2017 Themes

Overview of the drivers behind our 2017 development scope.

Martijn Groot, VP Product Management

11:20 | Data access demo

The REST API allows users to access data through web services. It provides an easy way to access data and meta-data available in AC Plus. Data can be queried, created, updated and deleted through http requests.

Hugo Boer, Senior Product Manager Server Software

11:50 | Data distribution with AC Connect

AC Connect is a flexible and efficient distribution module for delivering data stored in AC Plus to downstream systems and users.

Mohamed Boukari, Product Manager Middleware Applications

12:20 | Data Services: trends and development

Vendor regulatory solutions are coming out; a wave of data model changes are being announced. We will provide an overview of upcoming model changes, and discuss a list of roadmap candidates. We value your feedback as a crucial step in our decision making process.

Karin Huisma, Team Lead Data Analysis

12:35 | Lunch Break

13:30 | AC Risk Data Manager: managing time series

Enabling full control over time series, AC Risk Data Manager provides support for a wide range of use cases in pricing and risk such as IPV and FRTB.

Stephan Knauer, Senior Product Manager AC Risk Data Manager

14:00 | Product Roadmap

We'll go through our product roadmap and Q3 cycle scope hypotheses. We'll explain what's next in terms of ideas and plans around our modules: AC Connect and AC Desktop. We'll talk about AC-X, AC Risk Data Manager and the Rest API. It will be an opportunity to hear clients' comments and feedback.

Martijn Groot, VP Product Management

14:45 | Coffee break

15:15 | Customer Insight: Erste Group

Erste Group is using AC Plus to create a central security master for the institution, enabling the input, aggregation, normalisation and distribution of various central and local data sources to aid the production of Key Information Documents (KIDs), as required under the PRIIPs regulation due to come into force in January 2018.

Stephan Borenich, Project Manager, Erste Group

15:45 | Closing Address and Thanks

Mark Hepsworth, CEO

16:00 | EMEA User Conference closes